



GENERAL SERVICES DEPARTMENT

AMERICANS WITH DISABILITIES ACT (ADA)

TRANSITION PLAN - POLICY

SERVICE ANIMALS

Service animals perform a vital role for individuals with disabilities. All Clark County government offices will permit entry of persons with service animals to include eating areas. Clark County employees should be aware that:

1. The county may ask if an animal is a service animal or ask what tasks the animal has been trained to perform, but cannot require special ID cards for the animal or ask about the person's disability.
2. People with disabilities who use service animals cannot be charged extra fees, isolated from other patrons, or treated less favorably than other patrons. However, they may be charged for any damage caused by the animal to facilities. A person with a disability cannot be asked to remove his service animal from the premises unless:
 - A. The animal is out of control and the animal's owner does not take effective action to control it, or
 - B. The animal poses a direct threat to the health or safety of others. In these cases, the county should give the person with the disability the option to obtain goods and services without having the animal on the premises.
3. The county is not required to provide care or food for a service animal or provide a special location for it to relieve itself.
4. Allergies and fear of animals are generally not valid reasons for denying access or refusing service to people with service animals.